Welcome to The Rise School of Houston! We are happy that you have chosen to volunteer with us. Expect to work hard while having lots of fun and learning a lot, too. Here are some guidelines for you that will hopefully answer any questions you may have about our volunteer program.

- You must be at least a High School Student to volunteer.
- There is a refrigerator and microwave in the employee lounge for storing and preparing your lunch.
- The hours that volunteers are in our classrooms may vary. Please meet with Peggy to schedule your volunteer hours.
- Also, please call us at (713) 532-RISE (7473) when you are not able to come in to volunteer.
- Feel free to ask questions about what to do if you are confused or do not understand! Please remember that information about specific children and families is confidential and cannot be discussed.
- Before volunteering, we will run a criminal history check on all volunteers.
- Volunteers are asked to sign in and out each time that you visit our school.
- Volunteers who assist in the classroom should dress comfortably. Much of your day will be spent on the floor or sitting in small chairs.
Classroom Responsibilities may include:
Playing with children
Talking to children
Feeding children
Giving bottles to babies
Assisting with group/individual activities
Assisting with activity preparation
Assisting with classroom artwork
Assisting with clean up after eating/activities

Clerical Responsibilities may include:
Copying
Library
Scrapbook
Filing
Word processing
Answering the telephone

We want your experience at The Rise School of Houston to be a positive and enjoyable one. If at any time you have questions or concerns, please talk to your teacher or to me.

Thank you,

Peggy McCrary
Receptionist/Lead Teacher Assistant
The Rise School of Houston
VOLUNTEER/STUDENT APPLICATION

Volunteer/Student Name ___________________________ Social Security # ___________________________

FIRST          MIDDLE          LAST          Email ___________________________

Date of Birth ___________________________ Age ___________________________ Telephone Number ___________________________

Address ___________________________

___________________________ Zip ___________________________

Spouse Name ___________________________ Spouse Phone Number ___________________________

List all of the cities where you have lived in Texas: ___________________________

List of other names that you have used (married, maiden, etc.): ___________________________

Emergency Telephone Numbers:

<table>
<thead>
<tr>
<th>Name</th>
<th>Relationship to Volunteer</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
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</tbody>
</table>

Allergies: ___________________________

Primary Physician's Name: ___________________________

Phone Number: ___________________________

Days and Times you are interested in Volunteering: ___________________________

Special interests or skills: ___________________________

Today’s Date: ____________ Please mail or return this form along with a copy of your driver’s license to:

The Rise School of Houston
5618 H. Mark Crosswell St.
Houston, Texas 77021
pemccrery@riseschool.org
VOLUNTEER ACKNOWLEDGEMENT AND RELEASE OF LIABILITY

I acknowledge and certify that I am performing services for The Brenda and John H. Duncan Rise School of Houston (the “School”) as a volunteer as that term is defined in the Fair Labor Standards Act (29 USCS 203(4)(A)), and I do not expect, nor have I been promised, any compensation for my services. I certify that I am offering my services freely and without pressure or coercion, direct or implied, from the school. I further represent that I am not currently employed by the School.

I understand that as a volunteer I am not entitled to nor shall I receive any employment benefits that are offered or provided by the School to its employees.

In consideration of being permitted to participate as a volunteer for the School and to perform volunteer services for the School, I, the undersigned, for myself and for my personal representatives, heirs and next of kin, do hereby WAIVE, RELEASE, DISCHARGE, AND COVENANT NOT TO SUE the School, its Board of Directors, officers, officials, employees, or agents (hereinafter collectively referred to as the “Released Parties”) from all liability to me, my personal representatives, heirs and next of kin for any and all claims, demands, damages, or loss, including claims for personal injury (including death) or damage to property whether caused by the Released Party’s negligence or otherwise, while I am participating in or performing any volunteer services for the School.

I hereby agree to ASSUME FULL RESPONSIBILITY FOR AND ALL RISK of bodily injury, death, or property damage due to negligence of the School or otherwise while performing volunteer services for the School.

I have read and voluntarily sign this waiver of compensation and release of liability agreement, and agree that no oral representations, statements, or inducements apart from the foregoing written agreement have been made to me.

Dated this the __________ day of ______________________, 20 ___.

Witness

Volunteer’s Signature

Volunteer’s Name PRINTED
Child Care Licensing Request for Background Check

Use this form to request background checks required by Texas Administrative Code (TAC) §745.605. You can also submit background check requests through HHSC’s Child Care Provider website.

See the chart below for instructions based on operation type for submitting background check requests.

<table>
<thead>
<tr>
<th>If,</th>
<th>Then,</th>
</tr>
</thead>
<tbody>
<tr>
<td>Your operation is a licensed child care center, school-age program, before- or</td>
<td>your operation must submit background check requests via HHSC’s,</td>
</tr>
<tr>
<td>after-school program, licensed child care home, registered home or residential</td>
<td>Child Care Provider page.</td>
</tr>
<tr>
<td>care provider,</td>
<td></td>
</tr>
<tr>
<td>Your operation is a listed family home, employer-based child care operation or</td>
<td>your operation may submit background check requests via HHSC’s</td>
</tr>
<tr>
<td>shelter operation,</td>
<td>Child Care Provider page, email the form to <a href="mailto:CBCUbackgroundchecks@dfps.state.tx.us">CBCUbackgroundchecks@dfps.state.tx.us</a>,</td>
</tr>
<tr>
<td></td>
<td>fax the background check form to 512-335-5871, or mail the</td>
</tr>
<tr>
<td></td>
<td>background check form to: HHSC, Centralized Background Check Unit,</td>
</tr>
<tr>
<td></td>
<td>P.O. Box 149030, Mail Code 121-7, Austin, TX 78714-9030.</td>
</tr>
</tbody>
</table>

Directions: Complete the following information for each person required to have a background check. Download additional forms from the HHS forms website https://hhs.texas.gov/laws-regulations/forms.

### Operation Information

<table>
<thead>
<tr>
<th>Operation Name</th>
<th>Operation No.</th>
<th>Operation Area Code and Telephone No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Brenda &amp; John H. Duncan Rise School</td>
<td>1353926</td>
<td>713-532-7473</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Operation Address (Street, City, State, ZIP Code)</th>
</tr>
</thead>
<tbody>
<tr>
<td>5618 H. Mark Crosswell, Jr. St.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Operation Mailing Address (Street, City, State, ZIP Code)</th>
<th>County</th>
</tr>
</thead>
<tbody>
<tr>
<td>Houston, TX 77021</td>
<td>Harris</td>
</tr>
</tbody>
</table>

### Verification Signatures

I verified (by reviewing the person’s Social Security card or driver license) that the information on this form contains no willful misrepresentation, and that the information given is true and complete to the best of my knowledge. I understand that HHSC may contact others and, at any time, seek proof of any information contained here. I understand that any willful misrepresentation or failure to provide identifying information within the stated time limit is a cause for denial of the application or revocation of my license, registration, or listing.

Kemberly A. Kennemer, Office Manager

Printed Name of Director, Owner or Operator | Signature of Director, Owner or Operator | Date Signed
### Individual's Identifying Information

- **Initial**
- **Renewal**
- **Fingerprint Check Required**
- **FBI Results in DPS Clearinghouse**

<table>
<thead>
<tr>
<th>First Name</th>
<th>Middle Name</th>
<th>Last Name</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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<td></td>
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</tbody>
</table>

List any other names the individual uses or has used in the past, including married and maiden names, below. If you do not provide every name that the individual has used, you may receive inaccurate results.

<table>
<thead>
<tr>
<th>Other First Names</th>
<th>Other Middle Names</th>
<th>Other Last Names</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Address (Street, City, State, ZIP Code)**

<table>
<thead>
<tr>
<th>County</th>
<th>Area Code and Telephone No.</th>
<th>Date of Birth</th>
<th>Gender:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td>○ Male  ○ Female</td>
</tr>
</tbody>
</table>

List any other city in Texas where the person has been a resident and any addresses, including county, where the person has lived outside of Texas in the previous five years.

<table>
<thead>
<tr>
<th>Ethnicity (must accompany race):</th>
<th>Race</th>
</tr>
</thead>
<tbody>
<tr>
<td>○ Hispanic</td>
<td>○ Asian ○ Black ○ White ○ Native Hawaiian/Pacific Islander ○ American Indian/Alaskan Native</td>
</tr>
<tr>
<td>○ Non-Hispanic</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Social Security No.</th>
<th>Photo ID Type:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>○ Driver License: No. State ○ Canadian SIN:</td>
</tr>
<tr>
<td></td>
<td>○ State ID: ○ Military ID:</td>
</tr>
<tr>
<td></td>
<td>○ Passport: ○ Permanent Resident Card:</td>
</tr>
</tbody>
</table>

Contact information is required to schedule a fingerprint appointment. You must select one of the following choices and provide either an email address or phone number for the individual. Preferred method of contact for scheduling fingerprint appointment:

- ○ Email
- ○ Area Code and Telephone No.

Please enter the person’s email address. Do NOT enter the operation’s email address. Providing an email address will allow notifications requiring action from this person to be received quickly.

### Role at Operation:

- ○ Adoptive Parent
- ○ Contracted Service Provider
- ○ Director
- ○ Foster Parent
- ○ Foster/Adoptive Parent
- ○ Household Member
- ○ Frequent/Regular Visitor
- ○ Licensed Administrator
- ○ Owner/Permit Holder
- ○ Staff/Employee
- ○ Unverified Respite Provider
- ○ Volunteer

### Job Duties/Title:

For foster/adoptive homes only: Relationship between child/children to be placed and the foster/adoptive parent(s) or prospective foster/adoptive parent(s):

- ○ Relative
- ○ Fictive Kin
- ○ Unrelated

Will this person be supervised by a caregiver who is counted in the child-caregiver ratio? ○ Yes ○ No

(The supervising caregiver should be an employee of your operation or a caregiver in a foster and/or adoptive home who is otherwise able to have unsupervised access to children in your care, and who is not restricted from supervising others.)

What age(s) of children will this person be caring for?

- ○ 0 – 17 months
- ○ 18 months – 2 years
- ○ 3 years – 4 years
- ○ 5 years – 13 years
- ○ 14 years – 17 years
- ○ Over 17 years
- ○ N/A
The Rise School
OF HOUSTON
"Where All Kids Shine"

VOLUNTEER HANDBOOK
History

The Rise School of Houston (hereinafter “Rise”) is a non-profit organization established for the purpose of providing the highest quality of early childhood education services to children with Down syndrome or other developmental disabilities and to children without disabilities from ages 6 months up to 6 years of age. The provision of Rise services is based on recommended practices to young children with diverse abilities and their families.

It is important to understand the history of how the Rise School™ came to be established in Dallas and now Houston. When a local Dallas family gave birth to twins on Easter Sunday in 1995, their lives changed dramatically after their infant son was diagnosed with Down syndrome. Since that day, they have been busy raising three active children and at the same time researching what could and should be done for children with Down syndrome and other developmental disabilities. This research covered hundreds of meetings throughout the United States to determine what vital element was missing. They visited with parents, schools, institutions, doctors, hospitals, and homes for people with special needs hoping to find something specific that would significantly improve the lives of these special children and their families. As a result of their efforts, they formed the organization Friends of Children with Down syndrome in order to promote this cause.

Finally, in September of 1997, this family found that special “something” in Tuscaloosa at The University of Alabama. It was a program named “RISE” which focuses on the needs of toddlers and preschoolers who have developmental disabilities. Under the long-term leadership and influence of Martha Cook, Ed.D., RISE has developed and implemented an effective early childhood special education approach. A unique component of that program is the integration of children having developmental disabilities with peers not having developmental concerns, which has resulted in children’s achievements beyond previous expectations.

With enthusiasm and encouragement, this family proceeded to raise the necessary initial funds to establish a Rise School in Dallas and a Rise School in Houston, with both schools dedicated to emulating the RISE Program of the Stallings Center at the University of Alabama. In January 1999 a group of influential Houstonians raised the initial funds to start at The Rise School in Houston, making that school the second Rise School in Texas. This same group also established the needed affiliation with Texas Children’s Hospital.

Rise Mission Statement

The purpose of the Rise School of Houston is to provide the highest quality of educational services to children with Down syndrome or other developmental disabilities and their non-disabled peers by:

Providing exemplary services based on recommended practices to young children with diverse abilities and their families;
Offering instructional opportunities through collaboration with various academic programs at local colleges and universities;

Engaging in research that positively influences practice in the field of early childhood education at the local, state and national levels;

Interfacing with the community through outreach and public awareness activities;

Disseminating information and providing technical assistance to other community based agencies; and

Affecting education policy and systems change at the local, state and national levels.

**School Philosophy and Goals**

The goals of Rise are to:

a) provide family-centered services designed to meet the individualized needs of all children and families

b) provide a blend of educational and therapy services within the context of a developmentally appropriate curriculum; and

c) to prepare children for their next educational environment. The school adheres to the philosophy and recommended practices of both early childhood special education and general early childhood education. The philosophy is based on the following premises and design of the Rise Program at the University of Alabama:

1. Services are family-centered with particular emphasis placed on the family as the primary decision-maker in each child’s education.

2. The assessment process is dynamic and ongoing and includes multiple procedures, information sources and settings. Assessment is linked to programming.

3. Services are designed around an individualized intervention plan consisting of goals and outcomes based on family’s concerns, priorities and resources; the child’s strengths and needs; and expectations of the child’s next environment.

4. Services are offered that vary in intensity and structure, based on the individual and group needs of the children and their families.

5. Children’s development is promoted in all areas including gross and fine motor skills, independence, cognitive skills, social competence and emotional growth and communication skills.
6. Therapy services (i.e., physical therapy, occupational therapy, speech therapy and music therapy) are provided within the context of the educational environment using an integrated approach. Therapy goals are educationally relevant and are implemented collaboratively by the therapists and teaching staff.

7. The foundation of the learning environment and activities is based on general early childhood education guidelines, which are blended with, recommended practices from early childhood special education.

8. Specially designed instruction and curricular adaptations and accommodations are embedded in the daily activities of the classroom.

9. The curriculum is designed to foster children’s self-confidence, self-esteem, independence and curiosity.

10. The curriculum is guided by functional objectives that support children in their current environment and prepare them for more inclusive environments.

11. The curriculum reflects a balance between teacher and child-initiated activities.

12. The program addresses the children’s transitions from one classroom to another and transitions to other more inclusive educational environments.

All children learn at a different rate and pace. It is the goal of The Rise School™ to work toward achieving an individual’s full potential at a pace unique to each child.

In order to accomplish the goals of the Rise program, a total team effort is necessary. Having laid the groundwork to establish an effective teaching and learning environment, the management of Rise Schools now focuses on supporting that necessary teamwork. We depend on your understanding of Rise procedures to enable you to assist us in meeting our team goals. Our ultimate goal is to create a place where “special kids and exceptional volunteers shine”.

**Licensing**

The Rise School of Houston is licensed by the Childcare Division of the Texas Department of Protective and Regulatory Services. Rise adheres to these standards with monitoring through TDPRS site visits.

**Class Description**

The program houses ten classrooms serving 8-12 students per classroom. Children are assigned to classrooms based on their chronological age and educational
needs. The classrooms include: two infant classes (6 months to 18 months), two toddler classes (18 months to 24 months), two 2-year old classes, two 3-year old classes, a 4-year old class, and a 5 and 6-year old class.

Rise offers a number of services to families that may include physical, occupational, speech and music therapies using a collaborative/consultation service delivery model. Many of these services are delivered through an integrated approach in which the therapeutic activities are provided routinely by the teachers and instructional teacher assistants with ongoing input from the therapists. The therapeutic activities are integrated into the daily routine of each classroom. The therapists monitor the activities on a regular basis. Using this approach, therapy is delivered in an efficient manner during a child’s school day. Recommendations are also provided to families for carry over in the home environment.

**Incident Reporting**

An incident report will be completed by the classroom teacher or by the person having knowledge of the facts when any accident, injury or significant event occurs. The report will be completed within 24 hours and will be filed in the child’s records. Parents will be notified of any occurrence of an accident or injury.

**Health and Safety Procedures**

The following health and safety procedures are followed at Rise:

1. Fire drills are conducted monthly and severe weather drills conducted twice a year. Evacuation routes are posted in each of the classrooms.

2. All classrooms maintain a first aid kit.

3. The staff and volunteers wash their hands frequently and appropriately as children are nurtured and handled.

4. Frequently mouthed and handled objects/toys are washed and sanitized between uses by the children.

5. Diaper changing and toileting are performed by the staff of Rise only.

6. All classroom materials such as towels, washcloths, bibs, sheets and blankets are washed after single uses by the children or staff.

7. All electrical outlets at The Rise School are shock proof.

8. All instructional staff and the Director are certified in adult, child and infant CPR and First Aid.

9. All staff receives a physical and TB test annually.
**Conscious Discipline**

Every classroom has its share of disciplinary issues, and The Rise School of Houston is no exception. But where this inclusive preschool distinguishes itself is with how matters are handled. Recent research in brain chemistry and developmental psychology show that fear-based disciplinary programs seriously impair learning. Simply put, children need to feel safe to do their best learning.

The Rise School of Houston has introduced “Conscious Discipline,” a disciplinary philosophy that teaches children how to regulate their own behavior. One of the problems with the reward and punishment system traditionally used in schools is that they are external. Our goal is to inspire behavior change from within. Conscious Discipline is a comprehensive social and emotional intelligence classroom management program that empowers both teachers and students. Conscious Discipline offers a relationship-based community model of classroom management. The key is a sense of community, with the “school family” at the core of the program. The “school family” is held together through communication skills. These skills are taught during conflict moments in the classroom and through active learning lessons. The goal of the “school family” is to create problem-solvers. Love, expressed through safety, cooperation and respect is the tool used to give the system power. As we seek meaningful relationships with one another, we must also learn skills of interaction that promote respect. Developed by Dr. Becky Bailey, Conscious Discipline stresses seven skills:

1. **Composure** – Be who you want children to be.
2. **Encouragement** – We are all in this together.
3. **Assertiveness** – Saying “no” and being heard.
4. **Choices** – Building self-esteem and willpower.
5. **Positive Intent** – See the best in others.
6. **Empathy** – Handling the fussing and the fits.
7. **Consequences** – Learning from mistakes.

Strong relationships with the teacher and other students motivate proper behavior. Conflict is addressed as a “teachable moment” not a shameful event where the child is punished or sent away to time-out. A “Safe Place” is established within the classroom, where students deal with complex emotions. Conscious Discipline also requires teachers to remain calm and composed especially when dealing with disciplinary issues. We can’t expect our children to demonstrate composure if the adults in their lives lack it.
Policy Prohibiting Sexual Harassment and other Forms of Harassment

a. General Harassment

Rise strives to provide a work environment free from harassment. Rise prohibits the harassment of any of its employees, regardless of whether that harassment is targeted specifically to the employee, based on an individual’s race, religion, color, gender, age, national origin, ancestry, marital status, medical condition, sexual orientation, or physical and mental disability.

Prohibited harassment may include, but is not limited to, epithets, slurs, derogatory comments or jokes, intimidation, negative stereotyping, threats, assault or any physical interference with the employee’s normal work or movement, directed at an individual employee, their relatives, friends or associates. Harassment may also include written or graphic material placed on walls, bulletin boards or elsewhere on the school’s premises or circulated in the work place that degenerates, show hostility or aversion towards an individual or group because of characteristics identified above.

b. Sexual Harassment

Rise also prohibits sexual harassment in the work place. Sexual harassment is defined as unwelcome sexual conduct of any nature that creates an offensive or hostile working environment or unwelcome sexual conduct that is made a condition of working at Rise School.

Prohibits sexual harassment includes unwelcome sexual conduct such as:

- Verbal harassment (e.g., sexual requests, comments, jokes, slurs);
- Physical harassment (e.g., physical contact); and
- Visual harassment (e.g., posters, cartoons)

Confidentiality of Information

An employee or volunteer who gains knowledge within the scope of employment may not take advantage of such information for personal gain nor may such information be disclosed to anyone, except as required by the employee’s position. Such information includes, but is not limited to, donor and membership lists, unpublished financial information, and protection and security systems of Rise.

Information gained about the children, their families, and volunteers through virtue of employment with Rise is considered confidential and is not disclosed to third parties without families or individual’s consent. A breach of confidentiality may cause an employee or family serious stress or other difficulties. It is every employee’s job to rigorously respect all families’, employees’ and volunteers’ right to privacy. Therefore, any breach of confidentiality will result in disciplinary action or discharge. Any inquiries
from the press or news media should be referred to the Executive Director and/or the President of the Board of Directors.

**Substance Abuse**

Scope: This policy applies to all employees of The Rise School.

Purpose and Background: Rise is dedicated to providing its employees with a safe and productive workplace. It is recognized that alcohol, drug or other substance abuse by employees impairs their ability to perform properly and has serious adverse effects on safety, efficiency and the productivity of other employees, the students and the school as a whole.

Policy:

a. The manufacture, distribution and dispensation of any controlled substance in the workplace are prohibited. Possession or use of any controlled substance is permitted only when the substance is prescribed for the use by a physician, and it is actively being used in the manner prescribed.

b. For the purpose of this policy, “Controlled Substance” includes alcohol and prescription drugs as well as illegal inhalants and illegal drugs.

c. Employees/volunteers may not report to work while under the influence of alcoholic beverages or drugs that could adversely affect their performance, jeopardize their safety or that of other persons or endanger Rise property.

d. Any violation of this policy results in disciplinary action up to and including discharge.

e. Any employee/volunteer who is convicted under any criminal drug statute for a violation occurring in the workplace must notify the Director of the conviction within five days of such conviction.

f. As a condition of employment with Rise every employee/volunteer must abide by the terms of this policy.

g. Alcohol and drug dependency are treatable conditions. Employees and volunteers with current alcohol or drug abuse problems are encouraged to voluntarily seek
assistance for their problems and will not be disciplined or terminated due to their request for help in overcoming a dependency. Information regarding drug and alcohol counseling can be obtained by contacting the Director.

h. This policy does not require and should not result in any special regulations, privileges or exemptions from normal job performance requirements.

i. Smoking and the use of tobacco products are prohibited in The Rise School of Houston. Rise employees and volunteers may not use these products on the school premised or in the presence of children during Rise functions.

**Personal Appearance**

The Rise School and our profession as a whole are judged by families and by the public according to the appearance and professional attitude of each staff member. For this reason, employees and volunteers must be neat, clean, and dressed appropriately and comfortably.